## **Lancashire County Council**

## **Corporate Complaints Committee**

Minutes of the Meeting held on Monday, 9th February, 2015 at 10.00 am in Cabinet Room 'D' - County Hall, Preston

#### Present:

County Councillor Mohammed Iqbal (Chair)

# **County Councillors**

M Barron	G Gooch
T Brown	A Jones
D Clifford	G Wilkins
M Dad	

M Dad

County Councillor G Gooch replaced County Councillor David Smith at this meeting.

# 1. Apologies

None.

# 2. Constitution: Chair and Deputy Chair; Membership; Terms of Reference

This item was withdrawn as it should not have been included in the agenda.

# 3. Disclosure of Pecuniary and Non-Pecuniary Interests

None.

# 4. Minutes of the Meeting held on 12 January 2015

**Resolved:** That the Minutes of the meeting held on 12 January 2015 be confirmed and signed by the Chairman.

### 5. Procedure of Hearing

**Resolved:** That the procedure for the conduct of the hearing be noted.

#### 6. Urgent Business

None.

## 7. Date of Next Meeting

It was noted that the next meeting would be held on Monday 16 March 2015 at 10.00 a.m. at County Hall, Preston.

#### 8. Exclusion of Press and Public

**Resolved:** That the press and members of the public be excluded from the meeting during consideration of the following item of business on the grounds that there would be a likely disclosure of exempt information as defined in the appropriate paragraph of Part 1 of schedule 12A to the Local Government Act, 1972, indicated against the heading to the item. It was considered that in all the circumstances the public interest in maintaining the exemption outweighed the public interest in disclosing the information.

## 9. Complaint against the County Council - Mr and Mrs A

(Exempt information as defined in Paragraph 1 of Part 1 of Schedule 12A to the Local Government Act 1972. It was considered that in all the circumstances of the case the public interest in maintaining the exemption outweighed the public interest in disclosing the information).

The meeting had been convened to consider a complaint about how a matter relating to an obstruction of the highway had been handled by the Environment Directorate.

The complainants chose not to attend the meeting. The Committee considered very carefully the points raised by the complainants including the correspondence submitted by them together with other documentation provided to it, which had also been copied to the complainants. The Committee also considered responses from the local Public Realm Manager who attended the meeting.

#### Resolved:

- (i) That the complaint be not upheld.
- (ii) That the reasons for this decision, as discussed and agreed at the meeting, be conveyed to the complainants in writing.

I Young County Secretary and Solicitor

County Hall Preston